

# TRANSPORTATION

## PURPOSE

The Transportation Cost Center is used to account for expenditures associated with the partnership with the Town of Chapel Hill and the University of North Carolina for the provision of public transportation services throughout the Chapel Hill, Carrboro, and UNC community.

## GOALS

- Improve quality of public transportation service.
- Improve level of public transportation service.
- Improve access to public transportation.

## SERVICES PROVIDED & ACTIVITIES

- Fixed route transit encompasses all regular bus service to Carrboro residents.
- EZ Rider is a special demand-response service using lift-equipped vehicles to transport individuals with mobility limitations that prevent them from using regular fixed route buses.
- Tar Heel Express is a special service for UNC home basketball and football games.
- Bike-on-bus allows transit riders to put their bicycle on the front of any bus.

## PREVIOUS YEAR ACCOMPLISHMENTS

Chapel Hill Transit overall:

- Service area of approximately 62 square miles.
- Statistics for calendar year 2018 are provided in the table below.

<b>Service Consumption FY2018</b>	<b>Fixed Route</b>	<b>Demand Response</b>
Annual Passenger Miles	12,133,936	309,531
Annual Unlinked Trips	6,527,665	61,747
Average Weekday Unlinked Trips	25,035	220
Average Saturday Unlinked Trips	2,333	81
Average Sunday Unlinked Trips	1,217	34
<b>Service Supplied</b>		
Annual Vehicle Revenue Miles	1,766,028	284,687
Annual Vehicle Revenue Hours	163,299	23,934
Vehicles Operated in Maximum Service	83	14
Vehicles Available for Maximum Service	94	18

Source: Chapel Hill Transit, FY2018 data

- In FY2018, the total system ridership was 6.59 million, which was an increase of 8 percent from FY2017.
- Most recent surveying, completed in 2016, found that 89% of riders surveyed rate the overall quality of Chapel Hill Transit as either excellent or good.

#### UPCOMING FISCAL YEAR OBJECTIVES

- Work with Chapel Hill Transit to more effectively manage current level of public transportation service in Carrboro.
- Work with Chapel Hill Transit to extend service into areas of Carrboro that are currently not served by fixed route service.
- Work with Chapel Hill Transit, Triangle Transit, and Orange County jurisdictions to continue planning for transit investments in the county, including service extensions to or within Carrboro.

#### PERFORMANCE MEASURES

	<b>FY2016-17 ACTUAL</b>	<b>FY2017-18 ACTUAL</b>	<b>FY2018-19 ESTIMATED</b>	<b>FY2019-20 PROJECTED</b>
Average Daily Ridership (Boarding)	3,466	3,535	3,593	3,650
Average Daily Ridership (Alighting)	3,219	3,283	3,339	3,390

#### BUDGET SUMMARY FOR TRANSPORTATION

	<b>2017-18 Actual</b>	<b>2018-19 Adopted Budget</b>	<b>FY 2019-20 Adopted Budget</b>	<b>Pct Change</b>
<b>Operating</b>	1,455,012	1,727,400	1,919,000	11.1%
<b>Capital Outlay</b>		83,600	83,600	0.0%
<b>TOTAL</b>	<b>\$1,455,012</b>	<b>\$1,811,000</b>	<b>\$2,002,600</b>	<b>10.6%</b>

#### CHANGES IN BUDGET FROM PRIOR YEAR ADOPTED BUDGET:

The Chapel Hill Transit Strategic Plan projects a \$2,002,600 payment from Carrboro in FY 2020.