

COVID-19 Community Resource List

FOOD

Chapel Hill Carrboro City Schools (CHCCS) is distributing pre-packaged, grab-and-go lunch and a snack to children, ages 0-18, to over 20 sites in the school district. For locations and more information in multiple languages see [these flyers](#).

Inter-Faith Council (IFC) serves hot meals daily (lunch daily, dinner Monday – Friday) and has a food pantry available.

Meals on Wheels delivers meals to older adults once a week.

Orange County Senior Centers Providing to go meals 3 times a week (with additional food to cover another 2 days a week). Call 919-942-9559 for more information.

PORCH provides grocery gift cards to families in need.

RENA Community Center provides food to families in the Rogers Road/Eubanks Road area twice a month on Fridays.

Table delivers bags of healthy non-perishables and fresh food to families with children in the Chapel Hill Carrboro City School (CHCCS) system.

HEALTH RESOURCES

Orange County Health Department: Refer to their [COVID-19 webpage](#) or call 919-245-6111 for up-to date information. Spanish language and other languages are available. The dental clinic is closed except for emergencies. The medical clinic is operating, but have screening questions in place.

Testing for COVID-19: Refer to the NC Department of Health and Human Services for guidance on testing

Multilingual Resources about COVID-19: For residents who speak languages other than English.

Hope Line for older adults: Older adults can call 1-866-578-4673 or 1-866-578-HOPE if they're experiencing isolation from social distancing.

Disaster Distress Helpline: The [CDC](#) recommends calling the Substance Abuse and Mental Health Services Administrations (SAMHSA's) Disaster Distress Helpline at 1-800-985-5990 or text TalkWithUs to 66746.

Compass Center for Women and Families: The Compass Center is closed to outside visitors. The 24 hour domestic violence line is open: 919-929-7122. Their business line is open 9:00 a.m. - 5:00 p.m. Monday through Friday: 919-968-4610. For the Diaper Bank, contact OC DSS, 919-245-2800.

Orange County Rape Crisis Center: Their 24 hour helpline is available: 919-967-7273 (phone) or 919-504-5211 (text). Hospital accompaniment is being provided via video chat.

Virtual AA and NA meetings: [Cardinal Innovations](#) provides links to virtual substance use recovery support meetings.

Mental Health 24 Hour Crisis Line: Cardinal Innovations also provides a 24/7 for crisis or referral hot-line at **1-800-939-5911**.

Aging Help Line: For any aging related issue, call 919-968-2087, Monday-Friday, 9:00 am-4:00 pm.



These resources were compiled from community partners. We'll update this list regularly. For more COVID-19 information, visit <http://townofcarrboro.org/2369/Coronavirus-COVID-19-Information>

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EMPLOYMENT AND SMALL BUSINESS ASSISTANCE

Unemployment Assistance: On March 17, Governor Cooper announced that barriers to state unemployment benefits have been removed for workers of businesses impacted by COVID-19, including:

- o Eliminating the one-week waiting period
- o Allowing individuals to receive unemployment benefits without being required to actively look for new jobs
- o Employees who lose their jobs and those who have reduced hours due to COVID-19 Removing the requirement that individuals must have in-person interviews prior to qualifying for benefits. This initial intake can now be done remotely, either by phone or online.
- o Employers will not be required to help pay for their former workers' unemployment benefits

Child Care Services Association: The COVID-19 Relief Fund to help families and child care programs in North Carolina with urgent and long-term expenses during the COVID-19 pandemic, including paying for childcare.

The **Orange County Arts Commission:** Provides funding assistance for artists and organizations who have been impacted by COVID-19.

Carrboro Small Business and Nonprofit Loan/Grant COVID-19 Emergency Fund: Provides assistance to Carrboro based businesses and non-profits that serve Carrboro with short term payroll during the State/Town declared COVID 19 Emergency in order to maintain employees.

Orange County Small Business Emergency Funding Program: Provides funds for Orange County small businesses experiencing revenue loss due to the coronavirus pandemic in the form of both grants and loans.

Carrboro United Local Food Hub: To assist Carrboro and Chapel Hill's suffering food service economy, Carrboro United serves as a central food hub for local restaurants and farms for the duration of the Covid-19 outbreak.

Small Business Administration Loan Program: Provides low-interest loans for small businesses and nonprofits who have been severely impacted by COVID-19.

Cardinal Innovations: In response to COVID-19, offers grant funding to community nonprofits.

HOMELESSNESS AND HOUSING

Orange County Homeless Info Line: Call **919-245-2655**.

Interfaith Council (IFC): Operates homeless shelters and assists with emergency funds, 919-967-1086

Orange County Department of Social Services: Call **919-245-2800** for assistance in locating housing and assistance funds.

NC Judicial Branch: Eviction proceedings have been postponed through the court system during the COVID-19 pandemic.



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RENT AND UTILITIES

Spectrum Internet is offering free broadband and Wi-Fi access for 60 days (March 16 – May 15) for families with K-12 and/or college students who do not already have a Spectrum plan.

Call 1-844-488-8395 to get set up.

OWASA: OWASA has [temporarily suspended all disconnects](#) for non-payment of bills.

Duke Energy: Duke Energy will [not disconnect any customer's service](#) for non-payment. The company will continue to read meters and send bills. Customers should pay what they can to avoid building up a large balance.

Dominion Energy: Dominion Energy will not disconnect any customer's service for non-payment. They also offer [short term payment extensions and long term payment assistance](#).

Major cellphone carriers, including [T-Mobile](#), [Verizon](#), [AT&T](#), [Sprint](#), will keep users connected and waive late fees for 60 days.

Rental and Utility Assistance: Several organizations provide financial assistance to low-income households facing challenges paying rent, utilities, and other critical household expenses:

Inter-Faith Council: Schedule an appointment by calling **919-929-6380 x19** 9 a.m. to 5 p.m.

Orange County: Orange County provides emergency assistance to low-income residents of Orange County. For more information, call **919-245-2490**.

Town of Carrboro: The Town provides assistance with rent, security deposits and utility connection fees for low-income residents who find or have housing in Carrboro. For more information, please call **919-918-7321**.

Central Piedmont Community Action: Provides assistance with housing (deposits and first month's rent), training expenses, employment expenses, transportation, child care, past due rent/utilities, healthcare expenses, gas for vehicles and groceries.

Community Empowerment Fund: Accepting phone calls for assistance between 11:00am-2:00 pm, Monday-Friday at 919-200-0233. Also maintains and updates a COVID-19 resource list: tinyurl.com/chcovid19resources



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