

# COVID-19 Community Resource List

## FOOD

**Chapel Hill Carrboro City Schools (CHCCS)** is distributing meals to children, ages 0-18, to over 20 sites in the school district.

**Inter-Faith Council (IFC)** serves hot meals daily (lunch daily, dinner Monday – Friday) and has a food pantry available.

**Meals on Wheels** delivers meals and food boxes to older adults once a week.

**Orange County Senior Centers** Providing to go meals to seniors. Call 919-942-9559 for more information.

**PORCH** provides food and grocery gift cards to families in need.

**RENA Community Center** provides food to families twice a month on Fridays.

**Table** delivers bags of healthy non-perishables and fresh food to families with children in the Chapel Hill Carrboro City School (CHCCS) system.

**Food Bank of Central & Eastern North Carolina** provides food to residents throughout the region. Their food finder link provides information on food distribution sites and times. <https://foodbankcenc.org/find-help/food-finder/>

## HEALTH RESOURCES

**Orange County Health Department:** Refer to their **COVID-19 webpage** or call 919-245-6111 for up-to date information. Spanish language and other languages are available.

**Testing for COVID-19:** Refer to the NC Department of Health and Human Services for guidance on testing.

**Multilingual Resources about COVID-19:** For residents who speak languages other than English.

**Hope Line for older adults:** Older adults can call 1-866-578-4673 or 1-866-578-HOPE if they're experiencing isolation from social distancing.

**Disaster Distress Helpline:** The **CDC** recommends calling the Substance Abuse and Mental Health Services Administrations (SAMHSA's) Disaster Distress Helpline at 1-800-985-5990 or text TalkWithUs to 66746.

**Compass Center for Women and Families:** The Compass Center is closed to outside visitors. The 24 hour domestic violence line is open: 919-929-7122. Their business line is open 9:00 a.m. - 5:00 p.m. Monday through Friday: 919-968-4610. For the Diaper Bank, contact OC DSS, 919-245-2800.

**Orange County Rape Crisis Center:** Their 24 hour helpline is available: 919-967-7273 (phone) or 919-504-5211 (text). Hospital accompaniment is being provided via video chat.

**Virtual AA and NA meetings:** **Cardinal Innovations** provides links to virtual substance use recovery support meetings.

**Mental Health 24 Hour Crisis Line:** Cardinal Innovations also provides a 24/7 for crisis or referral hot-line at **1-800-939-5911**.

**Aging Help Line:** For any aging related issue, call 919-968-2087, Monday-Friday, 9:00 am-4:00 pm.



These resources were compiled from community partners. We'll update this list regularly. For more COVID-19 information, visit <http://townofcarrboro.org/2369/Coronavirus-COVID-19-Information>

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## EMPLOYMENT AND SMALL BUSINESS ASSISTANCE

**Unemployment Assistance:** On March 17, Governor Cooper announced that barriers to state unemployment benefits have been removed for workers of businesses impacted by COVID-19, including:

- o Eliminating the one-week waiting period
- o Allowing individuals to receive unemployment benefits without being required to actively look for new jobs
- o Employees who lose their jobs and those who have reduced hours due to COVID-19
- o Removing the requirement that individuals must have in-person interviews prior to qualifying for benefits. This initial intake can now be done remotely, either by phone or online.
- o Employers will not be required to help pay for their former workers' unemployment benefits

**Child Care Services Association:** The COVID-19 Relief Fund to help families and child care programs in North Carolina with urgent and long-term expenses during the COVID-19 pandemic, including paying for childcare.

**Orange County Arts Commission:** Provides funding assistance for artists and organizations who have been impacted by COVID-19.

**Carrboro Small Business and Nonprofit Loan/Grant COVID-19 Emergency Fund:** Provides assistance to Carrboro based businesses and non-profits that serve Carrboro with short term payroll during the State/Town declared COVID 19 Emergency in order to maintain employees.

**Carrboro United Local Food Hub:** To assist Carrboro and Chapel Hill's suffering food service economy, Carrboro United serves as a central food hub for local restaurants and farms for the duration of the Covid-19 outbreak.

**Small Business Administration Loan Program:** Provides low-interest loans for small businesses and nonprofits who have been severely impacted by COVID-19.

## HOMELESSNESS AND HOUSING

**Orange County Housing Hotline:** Call **919-245-2655**, available noon-4pm, Monday-Friday. Over-nights, Thursday-Sunday, midnight-6am.

**Orange County Housing and Community Development:** Listings housing resources in multiple languages.

**Interfaith Council (IFC):** Operates homeless shelters and assists with emergency funds, 919-967-1086

**Orange County Department of Social Services:** Call **919-245-2800** for assistance in locating housing and assistance funds.

**NC Judicial Branch:** Eviction proceedings have been postponed through the court system during the COVID-19 pandemic.



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## RENTAL ASSISTANCE

Several organizations provide financial assistance to low-income households facing challenges paying rent, utilities, and other critical household expenses:

**Inter-Faith Council:** Schedule an appointment by calling **919-929-6380 x19** 9 a.m. to 5 p.m.

**Orange County:** Orange County provides emergency assistance to low-income residents of Orange County. For more information, call **919-245-2490**.

**Town of Carrboro:** The Town provides assistance with rent, security deposits and utility connection fees for low-income residents who find or have housing in Carrboro. For more information, please call **919-918-7321**.

**Central Piedmont Community Action:** Provides assistance with housing (deposits and first month's rent), training expenses, employment expenses, transportation, child care, past due rent/utilities, healthcare expenses, gas for vehicles and groceries.

**Community Empowerment Fund:** Accepting phone calls for assistance between 11:00am-2:00 pm, Monday-Friday at 919-200-0233. Also maintains and updates a COVID-19 resource list: [tinyurl.com/chcovid19resources](http://tinyurl.com/chcovid19resources)

## UTILITIES

**Spectrum Internet** is offering free broadband and Wi-Fi access for 60 days (March 16 – May 15) for families with K-12 and/or college students who do not already have a Spectrum plan. Call 1-844-488-8395 to get set up.

**OWASA:** OWASA has [temporarily suspended all disconnects](#) for non-payment of bills.

**Duke Energy:** Duke Energy will [not disconnect any customer's service](#) for non-payment. The company will continue to read meters and send bills. Customers should pay what they can to avoid building up a large balance.

**Dominion Energy:** Dominion Energy will not disconnect any customer's service for non-payment. They also offer [short term payment extensions and long term payment assistance](#).

**Major cellphone carriers,** including [T-Mobile](#), [Verizon](#), [AT&T](#), [Sprint](#), will keep users connected and waive late fees for 60 days.

**NEW!** To find resources closest to you, any day of the week, search [NCCOVIDSUPPORT.ORG](http://NCCOVIDSUPPORT.ORG)



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